

Panasonic Solution Developer Network

Panasonic is offering a PBX partner program (Panasonic Solution Developer Network for Communication Products) to offer integration between Panasonic PBX and 3rd party vendor applications. For the software vendors registered in the program, Panasonic provides the latest technical specification and support to our partners interoperability testing. The 3rd party vendor successfully tested the software product stated in this solution leaflet, in accordance with the 'self-test' specification provided by Panasonic.



UC & CTI Solution

► Type of Business and Merit

Desktop and mobile application to optimize business processes esp. for **information workers** by simplifying their communication

5 through 10.000 users even in multisite and multivendor installations with one UCServer providing remote call control and UC & collaboration features

► Application Name - Partner

ProCall 5 Enterprise - ESTOS

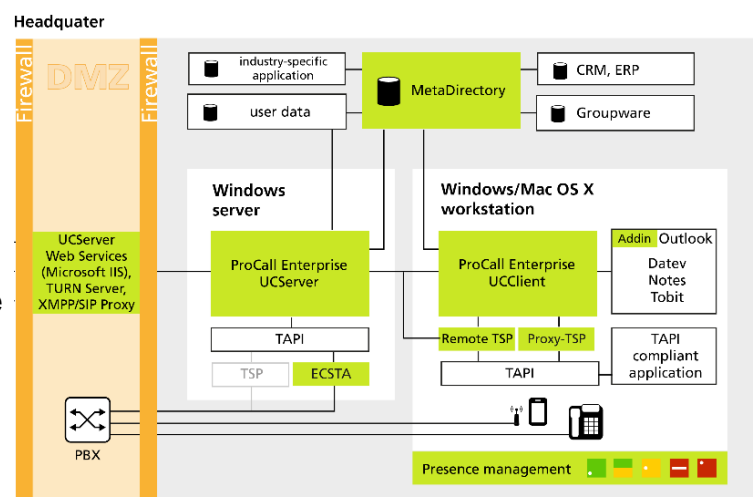
► Overview

ProCall 5 Enterprise is a **Unified Communications Solution** with **CTI, presence management, instant messaging** and **Audio/Video communication** to improve company-wide cooperation, and via Federation, beyond company borders. In addition to all comfort CTI benefits (e.g. dial assistance, hotkey dialing, call journal, busy-lamp-field and reverse look-up the software is equipped with a person-centric presence management system with telephony, calendar integration and Audio/Video communication using WebRTC.

► Main Feature

In addition to all comfort CTI benefits (e.g. dial assistance, hotkey dialing, call journal, busy-lamp-field and reverse contact look-up the software is equipped with a person-centric presence management system providing telephony and calendar integration. As a standalone solution, ProCall Enterprise contributes to greater efficiency. However, its full potential takes effect when it is integrated into the company software for existing business processes. Operational procedures are made easier or are even completely automated to **results in the ESTOS formula for success:** Unified Communication (UC) + Integration with existing business process = Increased business value (e.g. with SAP CRM, MS Dyn CRM & NAV, Salesforce and more)

► System Configuration

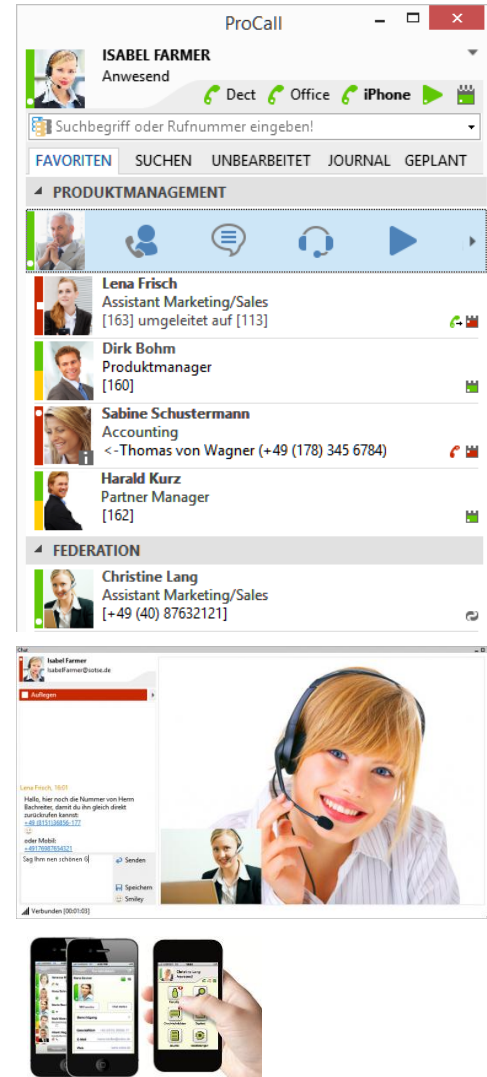


► Features

ESTOS ProCall Enterprise is a **Unified Communications** solution for **enterprise-class computer telephony integration (CTI)**, **presence management and instant messaging and Audio/Video communication** to improve business processes in communications-intensive departments.

The modular server-client solution for Microsoft Windows and Office environments comprises powerful components that enable deep integration with the existing IT-infrastructure and which are compatible with emerging technologies to protect current and future investments.

Numerous features including telephony functionality will dramatically enhance productivity within enterprises. Plug-ins enable seamless integration into GUIs and intelligent interfaces with contact data in Microsoft Office applications, Microsoft Outlook and Lotus Notes. The client matches numbers with contact data on the basis of the connected data sources and makes these available for the call (reverse search). The busy lamp field (monitor) shows the telephony and presence status of each team member. The **Federation** functionality has been designed for corporate use and is an Internet communication concept founded on the social networking principles. Using **ProCall Mobile** employees can communicate more effectively on the move, Your employees' availability will be optimised through secure, seamless integration of apps for iPhone, iPad and Android into the ProCall Enterprise Unified Communication (UC) solution



► System Requirements

PBX

Supported PBX	Panasonic KX-TDA100/200/600, KX-TDE100/200/600, KX-NCP500/1000, KX-NS1000
Connection	LAN / USB

Partner Application

OS	(x86/x64) MS Windows 7SP1 , 8, 8.1 Windows Server 2008, 2008R2, 2012, 2012R2 Citrix Xen and WTS / Hyper-V and VMWare
CPU	CPU > 2x 2.2 Ghz processor
RAM	4 GB RAM
HDD	2 GB free hard disk space

► Application Partner Information



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Solution
Developer
Network

**Silver
Partner**

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