

Polys Inc. is a Gold Partner of Panasonic Solution Developer Network for Communication Products (PSDN-C).

Panasonic Solution Developer Network for Communication Products

Panasonic is offering a PBX partner program (Panasonic Solution Developer Network for Communication Products) to offer integration between Panasonic PBX and 3rd party vendor applications. For the software vendors registered in the program, Panasonic provides the latest technical specification and support to our partners interoperability testing. The 3rd party vendor successfully tested the software product stated in this solution brochure, in accordance with the 'self-test' specification provided by Panasonic. Each application supporting the PBXs are listed here http://panasonic.net/pcc/products/pbx/solutions/3rdparty_program/



TAKE BETTER CARE OF YOUR RESIDENTS



BENEFITS

- Alarm escalation on multiple levels
 - Can escalate to a mix of devices: Android Mobile Devices, PBX extensions, and phone numbers for remote working staff
 - Schedule reports to be printed out/ sent to Email with recurrence
 - Hands-free operation - Text-to-Speech and spoken commands to handsets
 - Broadcast (paging) voice messages
 - Caregiver collaboration via Push-to-Talk messages
- Polys **Direct Care Connect (DCC)** solution helps Assisted Living Facilities and Nursing Homes managing in-house communications and their personnel more effectively.
- Enable Caregivers to respond to resident's alarms more efficiently
 - Enable flawless communication throughout the entire healthcare facility
 - Help achieve higher quality of residents' care services
 - Reduce communication infrastructure costs

FLAWLESS INTEGRATION

Polys DCC directly integrates with many industry-standard Nurse Call Systems and Fire Alarm Systems.

Dukane	ESPA 4.1 protocol for Courtney-Thorne and Intercall systems
Spider	UK market – ESPA, APR, Quantec, MCD, Protek
Rauland	CONNEXAL
Home Free	Roam Alert
Eiris – TAP	PBX Sensors
Telergy – TAP	Cornell
Austco – UDP	Servowatch
COMP2, COMP2 (w/ Cancel), COMP2 (w/ Location), COMP2 – TCP	MCD, MCD Logger
NCS3	Gent by Honeywell
COMP2 over IP protocol for SARA systems	

TEXT NOTIFICATION

The alarm notifications are sent to DECT phones and mobile devices as text messages.

The nurse call caregivers can select whether to accept, reject or call back the resident just by pressing predefined buttons on the DECT phone keypad/ mobile device display.

MOBILE NOTIFICATION BY DEDICATED APPLICATION

Polys DCare Mobile is the mobile application that sends voice alarms recorded at runtime (Push-to-Talk mode) and text alarms using the mobile device.

Voice and text alarms are received by mobile Care Points predefined in DCC.

Text alarms are simultaneously displayed and played back by Text-to-Speech engine on the caregiver mobile device.

Caregiver may accept, reject, or call a predefined phone number by either spoken commands or tapping specific buttons on mobile device.

Polys DCare Mobile application is compatible with Apple iOS & Google Android smartphones and tablets.

CALLBACK USING GSM OR LOCAL PBX

Polys DCC allows Caregivers to call back to a predefined phone number by mobile or DECT devices connected to PBX after the alarm was received.



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Panasonic Solution Developer Network
for Communication Products



KEY FEATURES

- Compatible with Panasonic KX-NSX/ NS/ TDE/NCP/ TDA PBX series
- Work on either WiFi, GSM, LTE or UMTS cellular networks
- Send voice alarms recorded at runtime using mobile device – Push-to-Talk mode
- Send text alarms using the mobile device
- Voice alarms are received by mobile Care Points defined in DCC
- Text alarms are received by Care Points' mobile devices predefined in DCC
- Text alarms are simultaneously displayed and played back by Text-to-Speech engine on the caregiver mobile device
- Caregiver may accept, reject, or call a predefined phone number by either spoken commands or tapping specific buttons on mobile device
- Mobile Client for iPhone & Android smartphones or tablets
- Polys DCC can work independently or integrate with the existing telephony system in place

VOICE NOTIFICATION

Polys DCC can combine voice announcements and commands for caregiver convenience and greater efficiency.

The alarm notifications are announced over DECT phones as voice prompts. The caregivers can select whether to accept, reject or call back the resident just by saying simple speech commands. The voice commands are instantly detected by DCC speech recognition engine and the right operation is carried out afterwards.

EMAIL AND TEXT MESSAGE NOTIFICATION

Polys DCC may send Emails or text messages by SMS to Caregivers as alternate way to standard alarm notifications.

DISTRIBUTED BY

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