

Panasonic Solution Developer Network

Panasonic is offering a PBX partner program (Panasonic Solution Developer Network for Communication Products) to offer integration between Panasonic PBX and 3rd party vendor applications. For the software vendors registered in the program, Panasonic provides the latest technical specification and support to our partners interoperability testing. The 3rd party vendor successfully tested the software product stated in this solution leaflet, in accordance with the 'self-test' specification provided by Panasonic.



Business Productivity Solution

► Type of Business and Merit

- Type of Business : Doctor/Dentist Offices, Any Service Appointment Confirmation Business, Emergency Notification Departments, Schools
- Merit: Minimizes Cancellations, Reduces no-shows, Saves The Time of the Staff, Improves Customer Satisfaction

► Application Name - Partner

Communication Assistant Appointment Reminder Module - Poltys Inc.

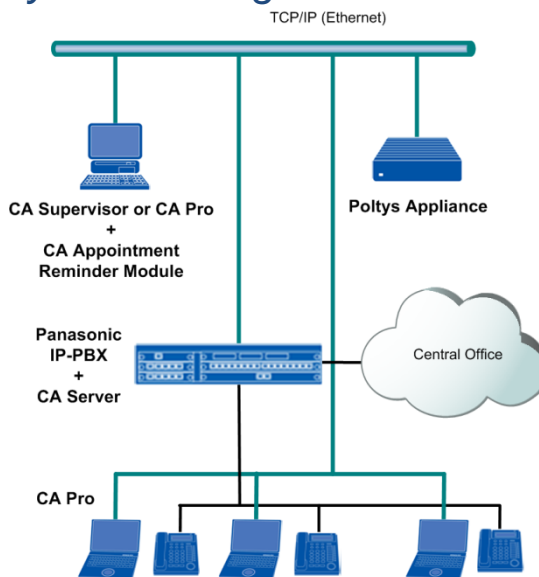
► Overview

CA Appointment Reminder Module places outbound calls to customers and when the call is answered, plays a user defined message using Text-to-Speech Technology. It includes Poltys Appliance.

► Main Feature

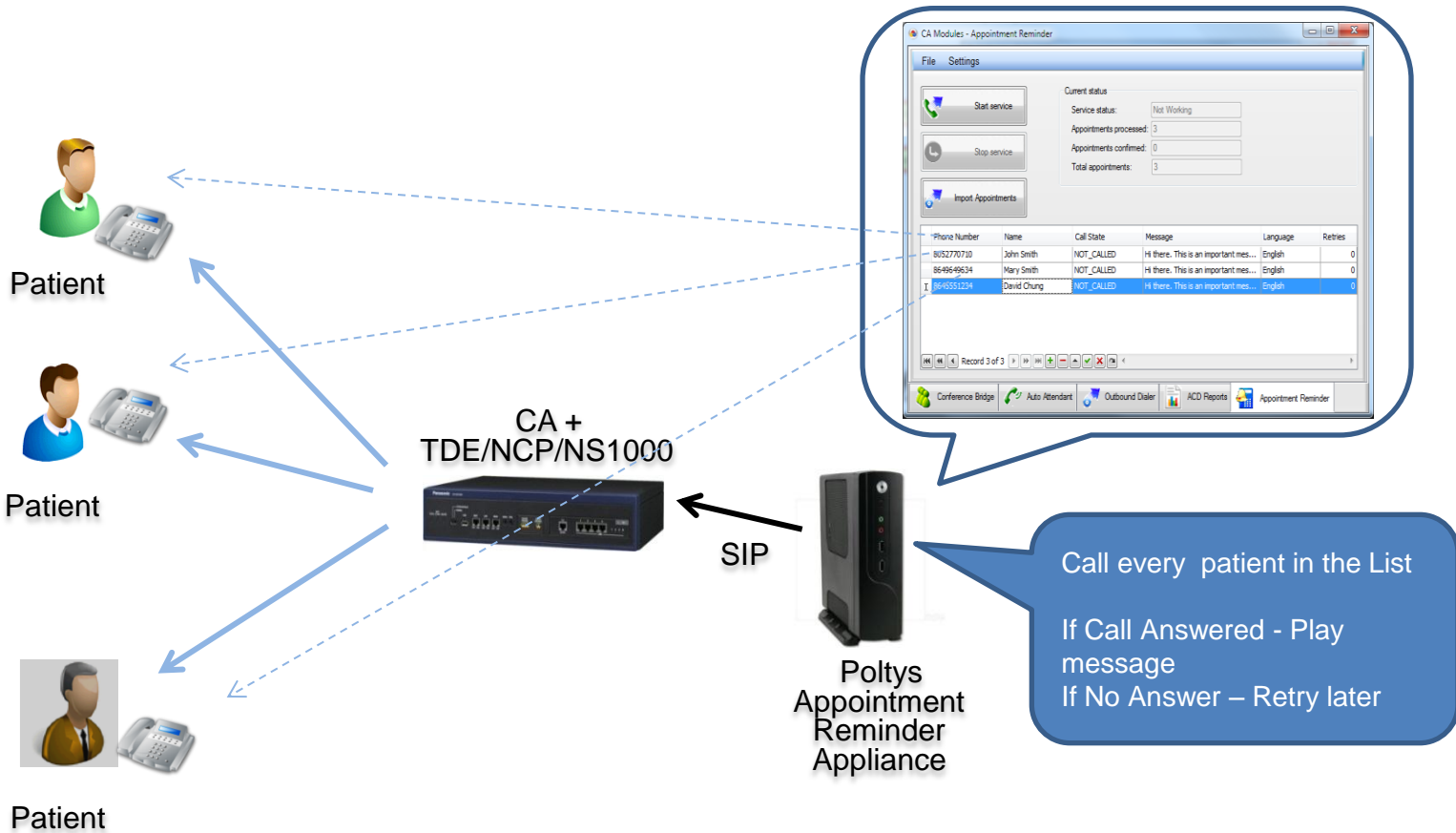
- Plays pre-recorded messages or can use Text to Speech technology
- If the call is not answered it retries, if an answering machine answers, it leaves a message
- Can leave messages in different languages
- Creates Call Completion Reports and Call Logs

► System Configuration



▶ Doctor Appointment Reminder Use Case

Automatically call patients and plays reminder message



▶ System Requirement

PBX

Supported PBX	Panasonic KX-TDE100/200/600, KX-NCP500/1000, KX-NS1000
Connection	LAN

Partner Application

OS	Microsoft® Windows® XP Professional SP3 Microsoft® Windows Vista® Business SP1, SP2 (UAC disabled) Microsoft® Windows® 7 Professional (UAC disabled) Microsoft® Windows® 8, including Pro version (UAC disabled)
CPU	2.6 GHz Intel Pentium/Celeron processor (or higher)
RAM	2 GB (or higher)
HDD	2 GB Minimum (installation)

▶ Application Partner Information



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