

Panasonic Solution Developer Network

Panasonic is offering a PBX partner program (Panasonic Solution Developer Network for Communication Products) to offer integration between Panasonic PBX and 3rd party vendor applications. For the software vendors registered in the program, Panasonic provides the latest technical specification and support to our partners interoperability testing. The 3rd party vendor successfully tested the software product stated in this solution leaflet, in accordance with the 'self-test' specification provided by Panasonic.



Business Productivity Solution

► Type of Business and Merit

- Type of Business : Business that receive a high volume of incoming calls (Law firms, accounting firms, product & service businesses, etc.)
- Merit: Allows businesses to offload a large amount of operator-assisted calls while maintaining a high level of customer satisfaction and retention, Helps companies reduce their overall operating costs, Performs Call Routing Efficiently, Eliminates Any Possibility of Missing Calls

► Application Name - Partner

Communication Assistant Auto Attendant Module - Poltys Inc.

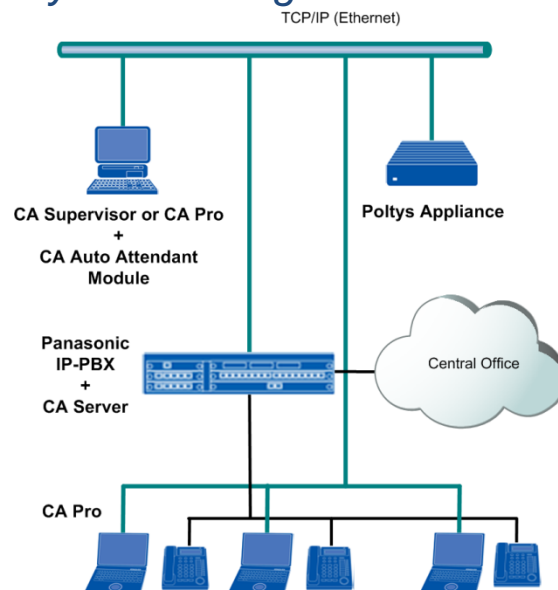
► Overview

CA Auto Attendant Module connects the caller to the intended recipient by speaking the name using speech recognition technology or by entering the extension number. It includes Poltys Appliance.

► Main Feature

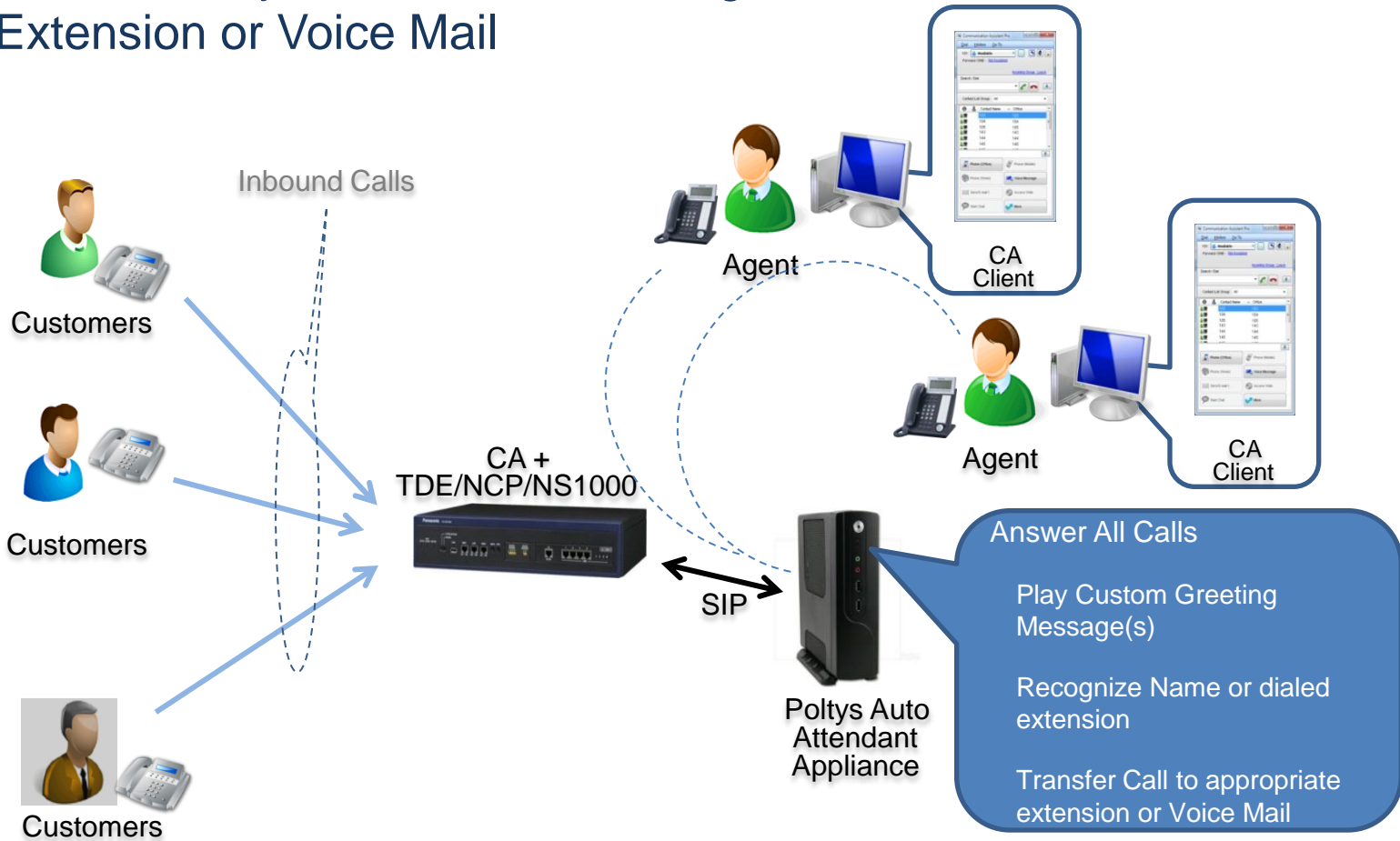
- Allows businesses to offload a large amount of operator-assisted calls while maintaining a high level of customer satisfaction and retention
- Helps companies reduce their overall operating costs
- Performs Call Routing Efficiently
- Increase in Service Efficiency
- Scales up easily
- Improves Customer Satisfaction
- Available 24/7, with no over-time pay

► System Configuration



▶ Law Firm Use Case

Automatically Answer Calls, Recognize Name, Transfer to Extension or Voice Mail



▶ System Requirement

PBX

Supported PBX	Panasonic KX-TDE100/200/600, KX-NCP500/1000, KX-NS1000
Connection	LAN

Partner Application

OS	Microsoft® Windows® XP Professional SP3 Microsoft® Windows Vista® Business SP1, SP2 (UAC disabled) Microsoft® Windows® 7 Professional (UAC disabled) Microsoft® Windows® 8, including Pro version (UAC disabled)
CPU	2.6 GHz Intel Pentium/Celeron processor (or higher)
RAM	2 GB (or higher)
HDD	2 GB Minimum (installation)

▶ Application Partner Information



Company Name: Polrys Inc.

Address: 3300 N. Main Street , Suite D Anderson, SC 29621-4128, USA

Web: <http://www.polrys.com/>

E-mail: sales@polrys.com

Panasonic
Solution
Developer
Network

**Gold
Partner**

The above solution is based on written or verbal information received by Panasonic System Networks Co., Ltd. ("Company") from Panasonic Solution Developer Network for Communication Products member companies and may not have been independently verified by Company. Company DISCLAIMS ANY AND ALL PROMISES, REPRESENTATIONS, AND WARRANTIES, EXCEPT AS EXPRESSLY SET FORTH IN THIS DOCUMENT, WITH RESPECT TO INFORMATION FURNISHED TO YOU BY THIS DOCUMENT, INCLUDING THEIR CONDITION; CONFORMITY TO ANY REPRESENTATION OR DESCRIPTION; THE EXISTENCE OF ANY LATENT OR PATENT DEFECTS; AND TITLE, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE OR USE. Prior to specifying any these solutions for a particular application, you should verify the actual functionality of such solution. If you want information about above solution, please contact the above address. Design and specifications are subject to change without notice. The images shown of base unit display and lams are composite images. Microsoft and Windows are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries. Intel and Pentium are trademarks or registered trademarks of Intel Corporation or its subsidiaries in the United States and other countries. Other trademarks and trade names are those of their respective owners.

