

### Panasonic Solution Developer Network

Panasonic is offering a PBX partner program (Panasonic Solution Developer Network for Communication Products) to offer integration between Panasonic PBX and 3rd party vendor applications. For the software vendors registered in the program, Panasonic provides the latest technical specification and support to our partners interoperability testing. The 3rd party vendor successfully tested the software product stated in this solution leaflet, in accordance with the 'self-test' specification provided by Panasonic.



## direct - Integration for Apple® Mac®

### ► Type of Business and Merit

- Straightforward and well integrated Mac-CTI solution for small and medium companies, like PR and advertising agencies, publishers, design-minded customers
- Mac-only solution - no Microsoft® Windows® components needed

### ► Application Name - Partner

direct - ilink Kommunikationssysteme GmbH

### ► Overview

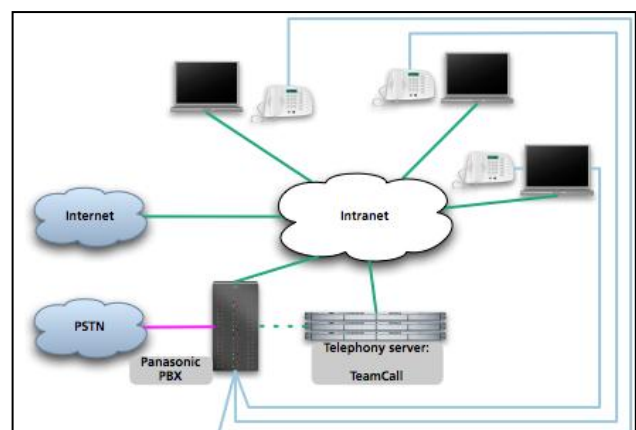
At home or at the office, ilink direct is the missing link between your Mac and your Panasonic phone.

Architected for network use, ilink direct works with Panasonic PBX systems – and it's brought to you by Mac loving CTI experts.

### ► Main Feature

- Fast, intelligent search engine finds the number you need
- Caller ID window indicates incoming call
- AppleScript support – integrate with your favorite scriptable applications
- Telephony presence indications: Bonjour®-based for the local network plus automatic status changes for Apples iChat®
- Hotkey dial phone numbers in applications like Apple Mail®, Safari® or Firefox®

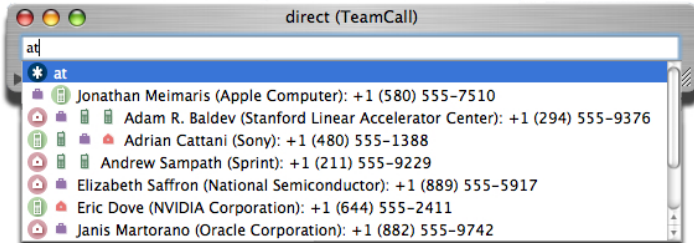
### ► System Configuration



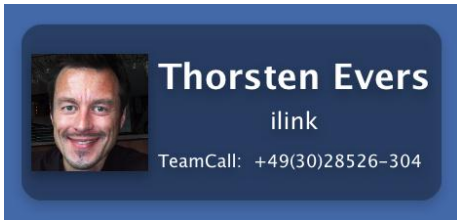
## ► Features

You use your Mac to organize your life and your work. And now you can take control of your phone too. With direct you can dial any number stored on your Mac – whether it's in your Address Book, in FileMaker® or simply in an e-mail. Use your Mac to screen incoming calls – with handy caller ID windows so you always know in advance who's on the other end of the line.

But the real power of direct is unleashed in networked environments fitting right into your Panasonic office phone system thanks to our advanced TeamCall middleware.



direct is a search engine for contacts stored in the Mac OS X „Addressbook“ application and an LDAP directory.□□□



Screen pop: direct tells you who is on the other end of the line



Telephony presence in direct „Local Users“



Telephony presence in Mac OS X chat client „iChat“

## ► System Requirement

### PBX

Supported PBX	Panasonic KX-TDA100/200/600, KX-TDE100/200/600, KX-NCP500/1000, KX-NS1000
Connection	LAN

### Partner Application

OS	<b>direct:</b> Mac OS® X 10.4 or higher <b>TeamCall Server:</b> Mac OS X 10.4 or higher (including Mac OS X Server); Microsoft® Windows Vista®, Microsoft® Windows® 7, Microsoft® Windows® 8, Microsoft® Windows Server® 2008, Microsoft® Windows Server® 2012; Linux® (Red Hat®, Ubuntu®, SUSE®)
CPU	G4, G5, Intel®
RAM	2 GB
HDD	10 GB

## ► Application Partner Information



Panasonic  
Solution  
Developer  
Network

**Silver  
Partner**

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