

	PRODUCT TECHNICAL DOCUMENT	
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MODEL NAME	DOCUMENT No.

TITLE	
CallMonitor3 Quick Guide	
	FINAL PAGE
	TOTAL SHEETS
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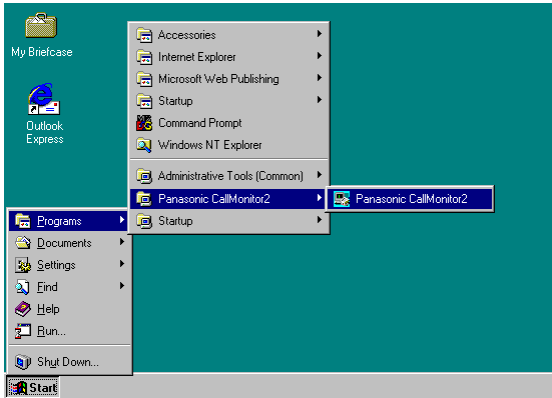
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1. How to operate CallMonitor3	3
1.1. How to run	3
1.2. How to exit.....	4
1.3. Tree View.....	4
2. Line Information.....	5
2.1. Line Information	5
2.2. Call Information.....	6
3. Errors.....	7
3.1. TAPI Initialize Error.....	7
3.2. REINIT Error	7

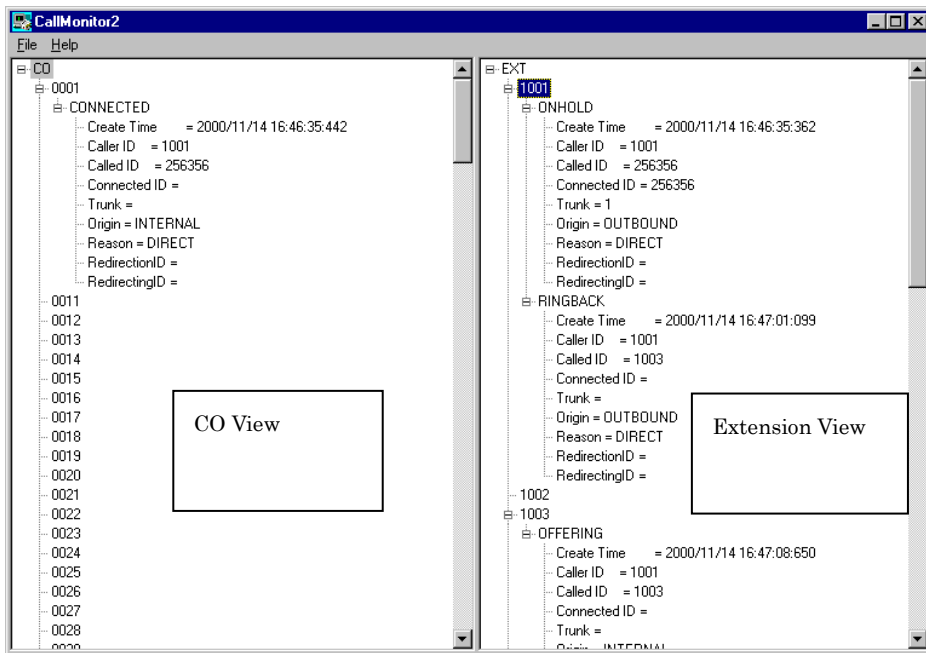
1. How to operate CallMonitor3

1.1. How to run

Click "CallMonitor3" from the Windows Start menu.



The following window will open after the TAPI initialization finished.



Initial Screen

You can monitor the status of intercom and external calls on this screen.

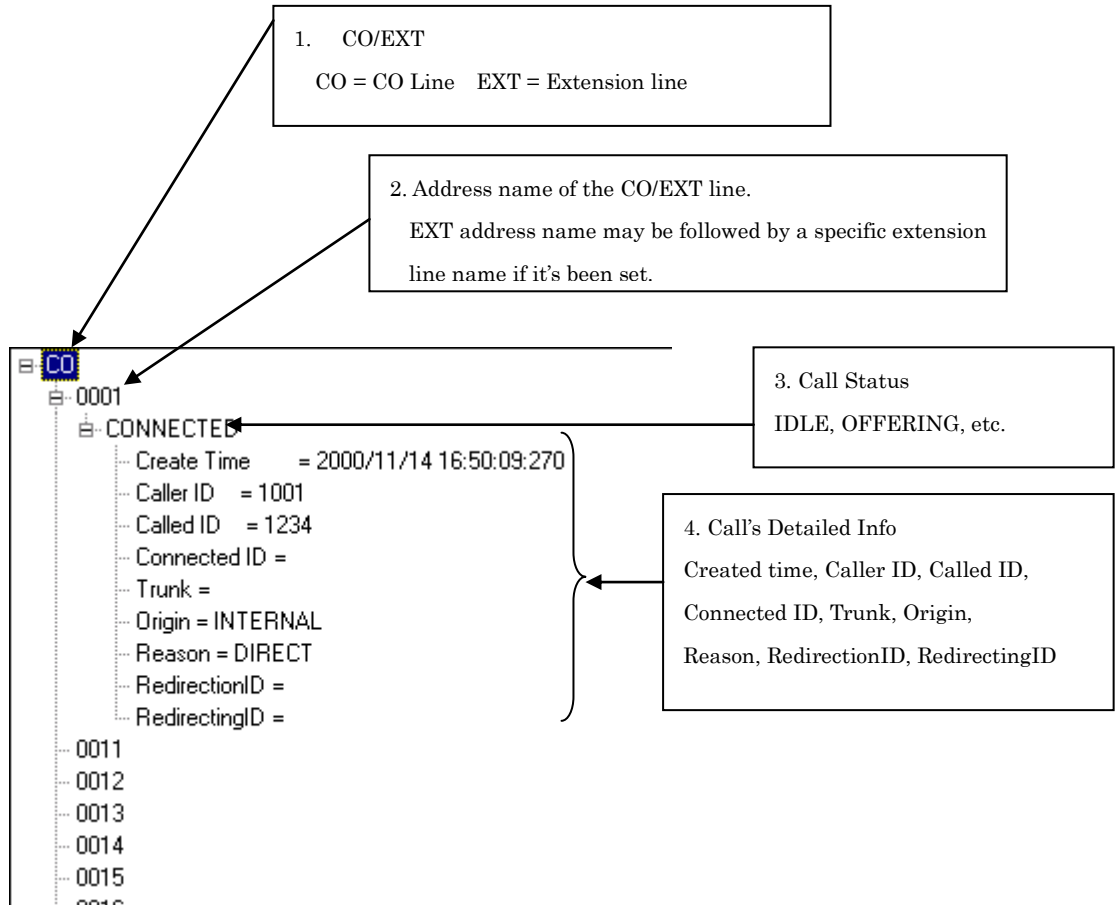
1.2. How to exit

Click Exit from the File menu.

1.3. Tree View

Shows the status of CO lines, extension lines and ongoing calls.

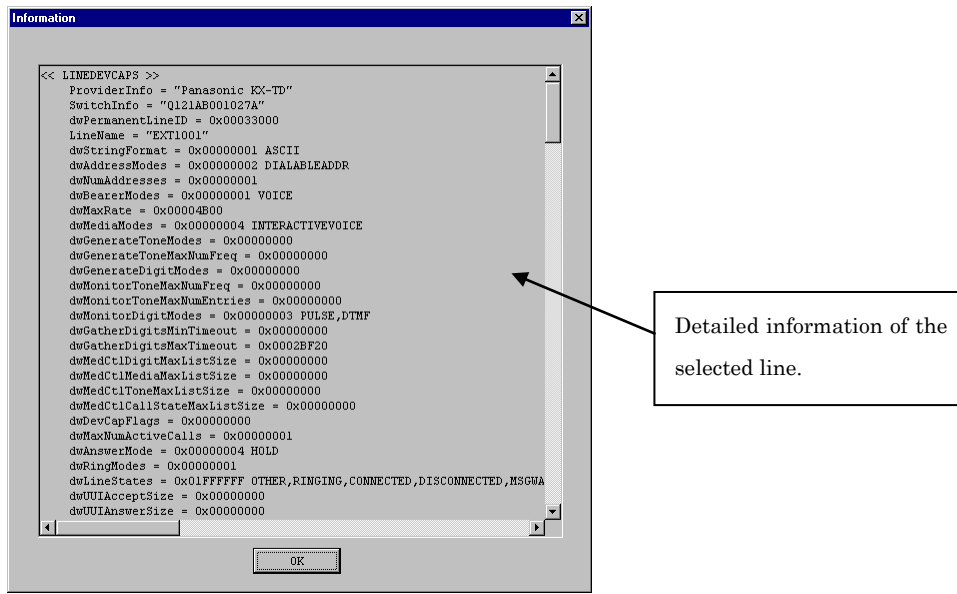
The call details are shown in the list for each CO and extension line.



2. Line Information

2.1. Line Information

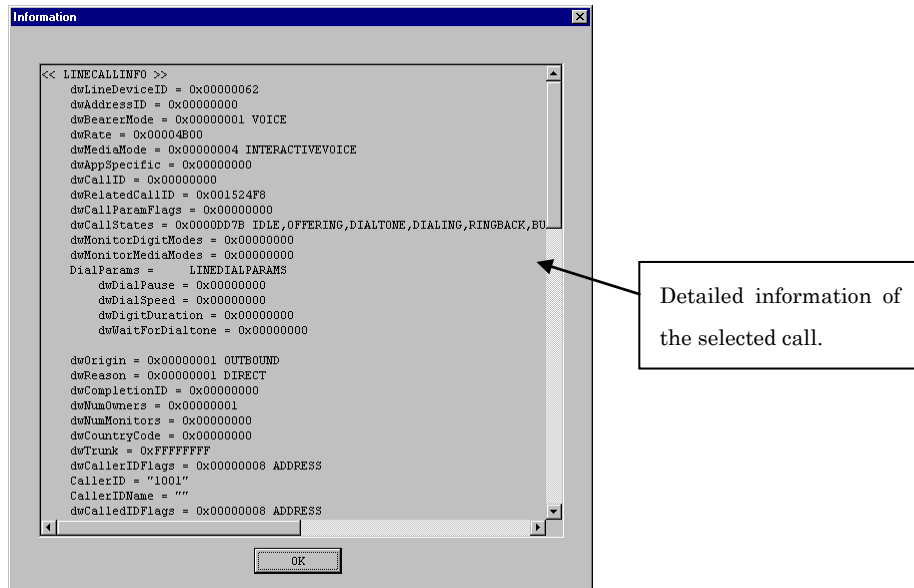
Right-click a desired line address name and then select **Line Information** on the menu to open the Information dialog:



Line information includes LINEDEVCAPS, LINEDEVSTATUS, LINEADDRESSCAPS and LINEADDRESSSTATE.

2.2. Call Information

Right-click a Call Status of the desired line and then select **Call Information** on the menu to open the Information dialog:

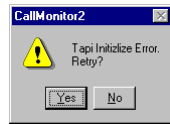


Call information includes LINECALLINFO and LINECALLSTATUS.

3. Errors

3.1. TAPI Initialize Error

May happen at start-up. Click **Yes** to retry TAPI initialization and **No** to end the application.



3.2. REINIT Error

Upon the REINIT request from TAPI, the following error message will appear during monitoring a call. Click **Yes** to TAPI re-initialization and **No** to end the application.

